



Frequently Asked Questions (FAQ)

How do I register?

Go to worleyauctioneers.com, then “Upcoming Auctions” and enter the Auction. Click the green “Register to Bid” button. Or directly via this URL:

<https://server2.maxanet.com/cgi-bin/mnregister.cgi?worley>

IMPORTANT: Your password is case sensitive and can contain letters and/or numbers. You cannot use special characters such as \$ or !

Also, make sure your address matches the billing address for the card, and your name appears as it does on the card itself.

How do I update my bidder profile? Or recover a lost bidder number or password?

Go to where you register to bid, at the top there are links to “Update Bidder Profile” or recover lost bidder number/password. Or directly via this URL:

<https://server2.maxanet.com/cgi-bin/mnregup.cgi?worley>

Are there any additional costs or fees?

When you register, a \$25 hold is placed on your card and it's released by us after the auction. It is NOT a fee or deposit. It will not be applied toward your purchase. Depending on your card issuer, it will appear as available about 3-7 business days after the auction.

18% buyer's premium in effect. Thus, if your bids total \$100, your total invoice will be \$118

How do I know if I got outbid?

Until the day of the auction ending, you should receive email notices for items. However, these might get routed to a spam or junk folder.

The easiest way to check the current status is to log-in to the catalog by entering your bidder number and password toward the bottom. Instead of clicking "submit bids", simply click "review bids."

This will pull up all items you have bid on. If it indicates the winning bidder is anyone besides yourself, that means you've been outbid. Be sure to keep an eye on items you want during the auction closing.

How does removal work?

This is where cooperation between bidders helps everyone out. Limited number of parking spots in the Hancock Whitney Gravier St. parking garage for BOTH AUCTIONS!

Auction #1 Removal (April 26-30)

Active loading spots on St. Charles (for load-out of main branch and mezzanine)

Gravier St. (for load out of the 2nd floor, or main branch)

Camp St. (for load out of Barnes Building, staging area available in drive-thru)

Auction #2 Removal (May 1-4)

Gravier St. (for floors 3 and above)

Camp St. (for freight elevator and staging in drive-thru)

At all times, please follow directions from Auction and/or Bank Security staff. You are responsible for disassembly, moving, loading etc.- so bring applicable tools and personnel.

Auction #1 Removal April 26- April 30 (8am-4pm SHARP)

Auction #2 Removal May 1- May 4 (8am-4pm SHARP)

Still need help? Call us at (513) 774-9182 or you can reach tech support directly at (513) 444-6329